



California Quality  
Collaborative



# 2025 California Quality Collaborative Network Convening **Burbank, CA**

Collaborative Pathways to Transforming Health Care

March 4, 2025

# California Quality Collaborative (CQC)

**Advancing the quality and efficiency of the outpatient health care delivery system by creating scalable, measurable improvement.**

Launched in 2007, CQC is a **multi-stakeholder quality improvement program** of the Purchaser Business Group on Health.

**Aligns priorities and coordinates activities** across partners for greater collective impact.

**Identifies and spreads best practices** across the outpatient delivery system in California.

**The program trains 2,000 individuals** from 250+ organizations each year

CQC's track record includes **20% relative improvement** in clinical outcomes and **10:1 ROI**

## Sponsors



# CQC Aims 2024 – 2027

## Aims

Californians access and engage in **advanced primary care** that is equitable and incorporates collaboration with high-value specialty expertise.

Californians experience reduced morbidity, mortality and inequities\* in care and health outcomes, with a focus on **cardiovascular disease, diabetes and maternal health.**

## Drivers of Improvement

Spread adoption of and success in value-based payment models through multi-payer alignment, care team support and harmonization of measures and reporting

Expand the integration of behavioral health care into primary care with improved quality and access

Increase collection and exchange of accurate and complete patient self-reported demographic data (e.g. REaLD, SOGI) for use in care and quality improvement

Improve postpartum care and maternal mental health through integration with adult and pediatric primary care

Address social needs through support to care teams and payers to utilize existing community-based services and organizations

Equip payers and delivery systems to build partnerships and engage in dialogue to meaningfully impact health equity and social drivers of health in our communities

\*Inequities based on race, ethnicity, language in alignment with current Covered California contract.

# CQC Programs

<a href="#"><u>California Advanced Primary Care Initiative</u></a>	2021 – 2026	Strengthening the primary care delivery system in California by building a primary care model that emphasizes comprehensive, team-based care, the integration of behavioral and physical health services and high-quality outcomes through multi-payer alignment.
	2023 – 2026	<a href="#"><u>Payment Model Demonstration Project</u></a>
<a href="#"><u>CQC Behavioral Health Integration Initiative</u></a>	2022 – 2027	Accelerating integration efforts by small and independent primary care practices throughout the state, through technical assistance, patient feedback, and standards development.
	2024 – 2025	<a href="#"><u>Collective BHI Solutions – Behavioral Health Integration Financing</u></a>
	2025	Collective BHI Solutions – Lay Counselor Training Collective BHI Solutions – Data Exchange Standards Collective BHI Solutions – Patient Feedback for Improving BHI
<a href="#"><u>Improvement Collaboratives</u></a>	2022 – 2026	<a href="#"><u>CalHIVE Behavioral Health Integration</u></a>
	2024 – 2025	<a href="#"><u>BHI – Children and Youth Collaborative Learning Exchange</u></a>
	2022 – 2025	<a href="#"><u>Equity &amp; Quality at Independent Practices in LA County</u></a>
<b>Supporting Postpartum Populations in Primary Care</b>	2025	Launching activities to build momentum for a multi-year initiative: <ul style="list-style-type: none"> <li>• Define clinical standards postpartum care in primary care through Clinical Working Group</li> <li>• Exchange best practices through Payer Roundtable series</li> <li>• Disseminate evidence and standards</li> </ul>
<a href="#"><u>Multi-Payer Alignment</u></a>	2025 – 2026	Los Angeles County Medi-Cal Multi-Payer Alignment: Care Gap Reporting
	2025	Los Angeles County Multi-Payer Collaborative for Hospital Improvement
	2024 – 2025	<a href="#"><u>California Medicare Collaborative</u></a>
<a href="#"><u>Learning Events &amp; Training</u></a> (formerly Building Capacity for Improvement)	<b>Ongoing</b>	QI Basics & Improvement Coaching Workshops Public Webinars Virtual Learning Courses

# CQC Steering Committee Co-Chairs



**Sean Atha**  
Steering Committee Co-Chair,  
Senior Vice President,  
CalAIM Initiatives and  
Community Health Integration  
Vivant Health



**Sayeed Khan, MD**  
Steering Committee Co-Chair,  
Chief Medical Officer,  
Molina Healthcare

# CQC Steering Committee

**Parag Agnihotri, MD**

Chief Medical Officer, Population Health Services  
UC San Diego Health

**Sean Atha, MHA****Steering Committee Co-Chair, 2023-2025**

Senior Vice President,  
CalAIM Initiatives & Community Health Integration  
Vivant Health

**Nina Birnbaum, MD**

Medical Director, Health Innovation Adoption  
Blue Shield of California

**Diana Camacho, MPH**

Senior Program Officer, Improving Access  
California Health Care Foundation

**John Clark, MD, PhD**

Chief Population Health Officer  
Sharp Rees-Stealy

**Tri Do, MD, MPH, FACP**

Chief Medical Officer  
Community Health Center Network

**Archana Dubey, MD**

Chief Medical Officer  
United Healthcare

**Hector Flores, MD**

Medical Director, Family Care Specialists Medical  
Group/Altais Clinical Services  
Chair, Department of Family Medicine  
White Memorial Medical Center

**David Ford**

Chief Executive Officer  
California Physician Services Organization

**K Gabrielle Gaspar, MD, MPH, MBA**

Chief Medical Officer  
Hill Physicians Medical Group

**Claire Horton, MD, MPH**

Vice President, Associate Chief Medical Officer,  
Medicaid & State Programs  
Kaiser Permanente

**Stephen Hoy**

Chief Operating Officer  
PFCCpartners

**Albert Huang, MD**

Senior Medical Director, Clinical Solutions  
Southern California, Medical Health Services  
Aetna

**Susan Huang, MD**

Chief Medical Officer  
America's Physician Groups

**Brad Jacobson, MPH**

Program Manager, Strategic Improvement  
Valley Health Plan

**Sayed Khan, MD****Steering Committee Co-Chair, 2023-2025**

Chief Medical Officer  
Molina Healthcare

**Lance Lang, MD**

Steering Committee Member Emeritus

**Linda Lee, MPH**

Executive Director, Quality  
CalOptima Health

**Julia Logan, MD**

Chief Medical Officer  
CalPERS

**Minesh Mehta, MD, CCFP**

Medical Director - Group, South Bay  
Optum California

**Cathrine Misquitta, PharmD, MBA**

Vice President, Quality Management  
Health Net

**Elizabeth Mitchell**

President & Chief Executive Officer  
Purchaser Business Group on Health

**Taylor Priestley**

Director, Health Equity & Quality Transformation  
Covered California

**Cary Sanders, MPP**

Senior Policy Director  
California Pan-Ethnic Health Network

**Edward Sheen, MD, MPH, MBA**

Chief Quality and Population Health Executive  
LA Care Health Plan

**Leland Soiefer, MD**

Section Chief, Clinical Quality & Health Equity  
Performance Improvement  
California Department of Health Care Services

**Bruce Spurlock, MD**

Executive Director  
Cal Healthcare Compare

**Padma Taggarse, MMI, MBA**

Executive Director, Physician Office Quality  
Health Services Advisory Group

**Audrey Tio, MD**

Chief Medical Officer, Network Performance  
Sutter Health

**Mike Weiss, DO**

Vice President, Population Health  
CHOC Children's

**Gavin White**

Regional Market President, West  
Aledade

**Dolores Yanagihara, MPH**

Vice President, Performance Measurement & Analytics  
Integrated Healthcare Association

\*Denotes Executive Committee Members

# CQC Team Members in Attendance!



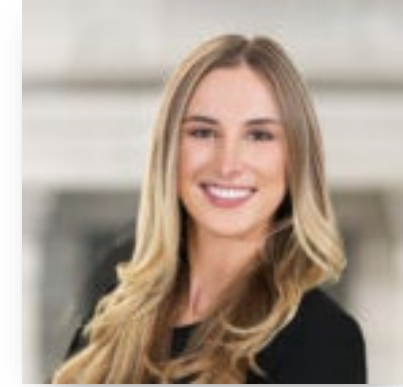
**Michael Au**  
Senior Manager,  
California Quality Collaborative



**Kerry Donohue**  
Senior Manager,  
Equity & Transformation



**Crystal Eubanks**  
Vice President,  
Care Transformation  
California Quality Collaborative



**Erika Lind**  
Manager,  
Events & Learning



**Julie Malonzo**  
Program Coordinator,  
California Quality Collaborative



**Kristina Mody**  
Director,  
Practice Transformation



**Melissa Preciado**  
Associate Director,  
Equity & Transformation



**Peter Robertson**  
Senior Director,  
Practice Transformation



# CQC Network Convening Agenda

## UPDATES!

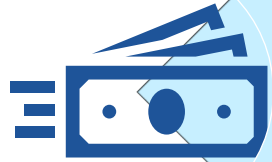
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9:00 a.m. – 9:45 a.m.	<b>Welcome</b>
9:45 a.m. – 10:15 a.m.	<b>Keynote Session: Dr. Mark Ghaly, Former Secretary – California Health &amp; Human Services Agency</b>
10:15 a.m. – 10:30 a.m.	<i>Networking Break</i>
10:30 a.m. – 12:00 p.m.	<b>Morning Breakout Sessions</b>
12:00 p.m. - 1:00 p.m.	<b>Lunch</b> <ul style="list-style-type: none"><li>• <i>Food available in the Vine room</i></li><li>• <i>Attendees are invited to eat in the Academy Ballroom/Sunset</i></li></ul>
1:00 p.m. – 2:30 p.m.	<b>Afternoon Breakout Sessions</b>
2:30 p.m. - 2:45 p.m.	<i>Networking Break</i>
2:45p.m. - 3:55 p.m.	<b>Plenary Session: Catalyzing Integrated Care in California</b>
3:55 p.m. - 4:00 p.m.	<b>Closing</b>

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# Breakout Sessions

## Morning



Actionable Strategies for Primary Care Investment: Leveraging Alternative Payment Models



## Afternoon

Building a Thriving Primary Care Workforce: Lessons from Successful Programs



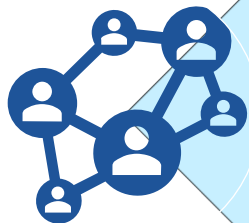
California Data Exchange Framework Town Hall



Co-Creating Quality: Partnering with Patients to Drive Improvement



Scaling Community-Based Practice Coaching: Strategies for Impact



Fostering Strong Partnerships: Collaboration Between Care Teams and Community Organizations

# Thank You for Attending CQC's First Network Convening!

## Stay Connected

Bookmark the CQC Website for events, resources, insights and more.

[calquality.org](https://calquality.org)

## Don't Miss Our Next Event!

Join us for

### CQC's Improvement Coaching Workshop

May 1, 2025  
The California Endowment,  
Los Angeles, CA

**Approved for 6 AAFP  
Prescribed credits!**

**Register Here  
Space is Limited!**

USE PROMO CODE:  
**CQCICW** for 15% off  
*valid through March 31*





# Introducing CQC's New Website!

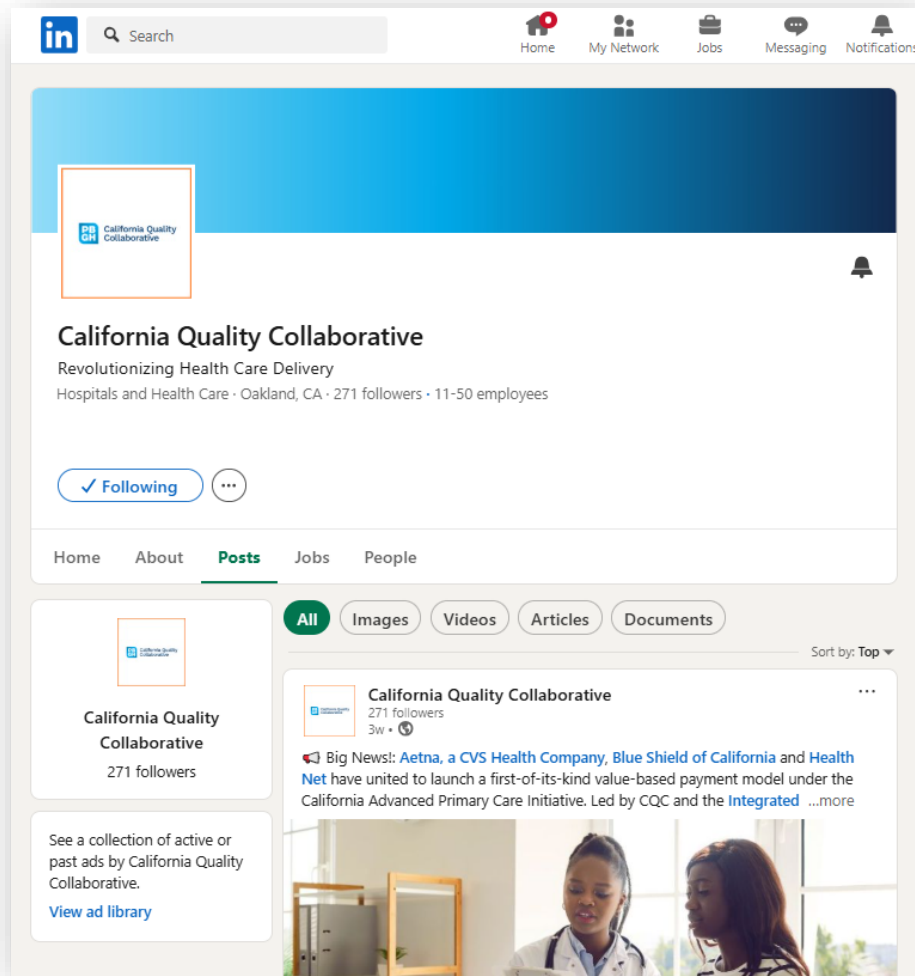


A new digital home dedicated to sharing CQC programs, publications, learning events and more!

[calquality.org](https://calquality.org)



# Follow Us on LinkedIn!



Stay up-to-date on all the latest from CQC.  
Follow us for updates and insights!



# CQC Improvement Coaching Workshop



**Thursday, May 1, 2025**  
**8:30 a.m. – 4:30 p.m.**  
**The California Endowment,**  
**Los Angeles**

A highly interactive one-day training providing a deep dive into an equity-centered approach to quality improvement (QI) to support practices, providers, care teams, coaches and transformation specialists in designing and implementing disparities reduction projects.

**Approved for 6 AAFP Prescribed credits.**

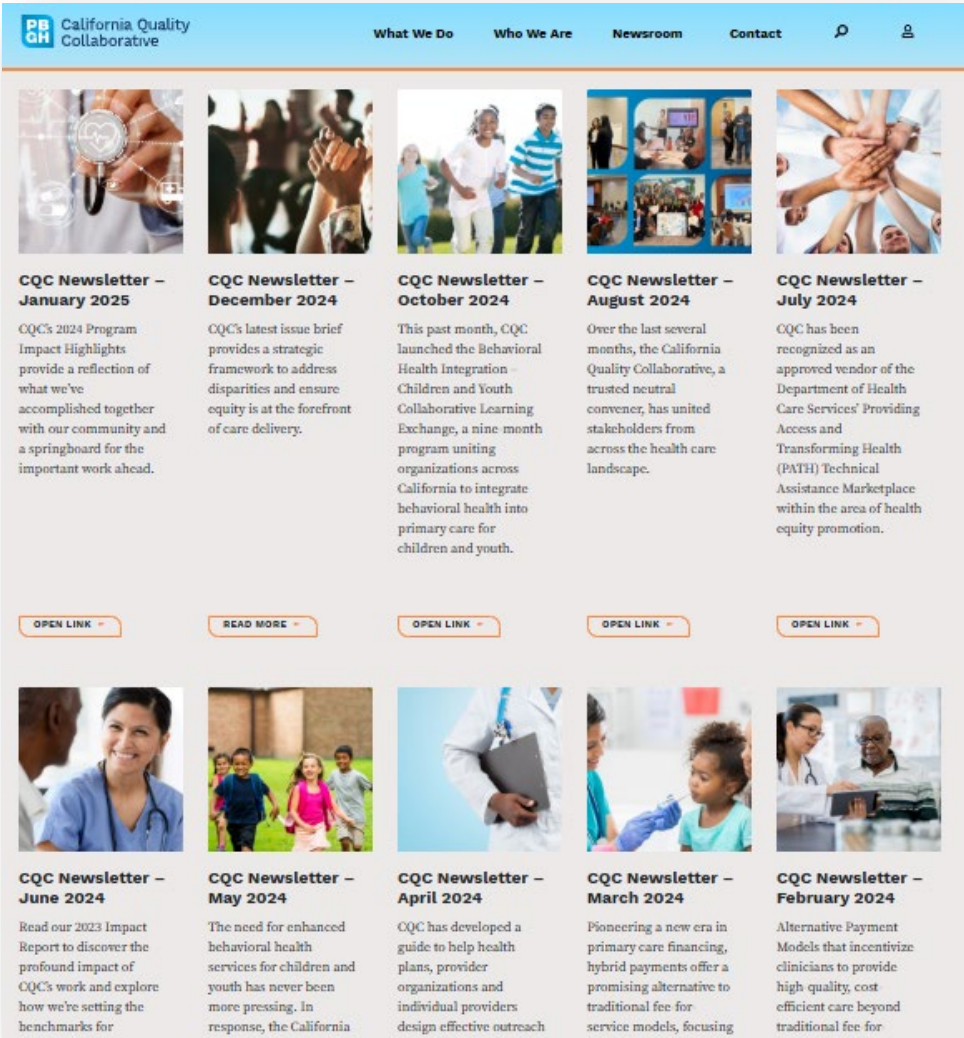
We encourage participants to attend the workshop as a team and recommend groups of between two and five individuals.

**REGISTER HERE!**

USE PROMO CODE:  
**CQCICW** for 15% off  
*valid through March 31*



# Don't Miss Out! Subscribe to the CQC Newsletter



Sign up to receive our newsletter directly to your inbox!

- Monthly updates and news
- Insights on key health care improvement topics
- Learning resources and trainings

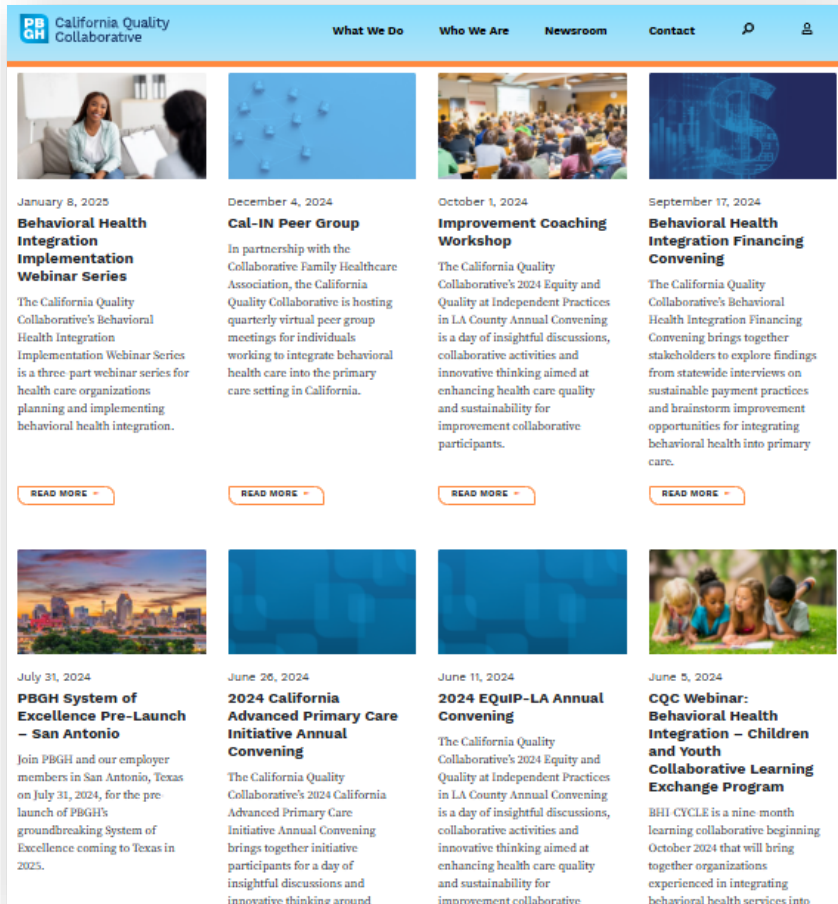




# Join an Upcoming CQC Learning Event or Training!

Join CQC for an upcoming event or explore resources from past sessions:

- Enhance your improvement skills
- Explore innovative approaches to care delivery
- Learn from experts in the field



# In Need of Coaching or Consulting?



CQC leverages extensive coaching and consulting expertise in health care quality improvement.

Our services include:

- Practice Coaching
- Organizational Improvement Advising
- Consulting

## Interested? Contact

Peter Robertson  
Senior Director,  
Practice Transformation  
[probertson@pbgh.org](mailto:probertson@pbgh.org)

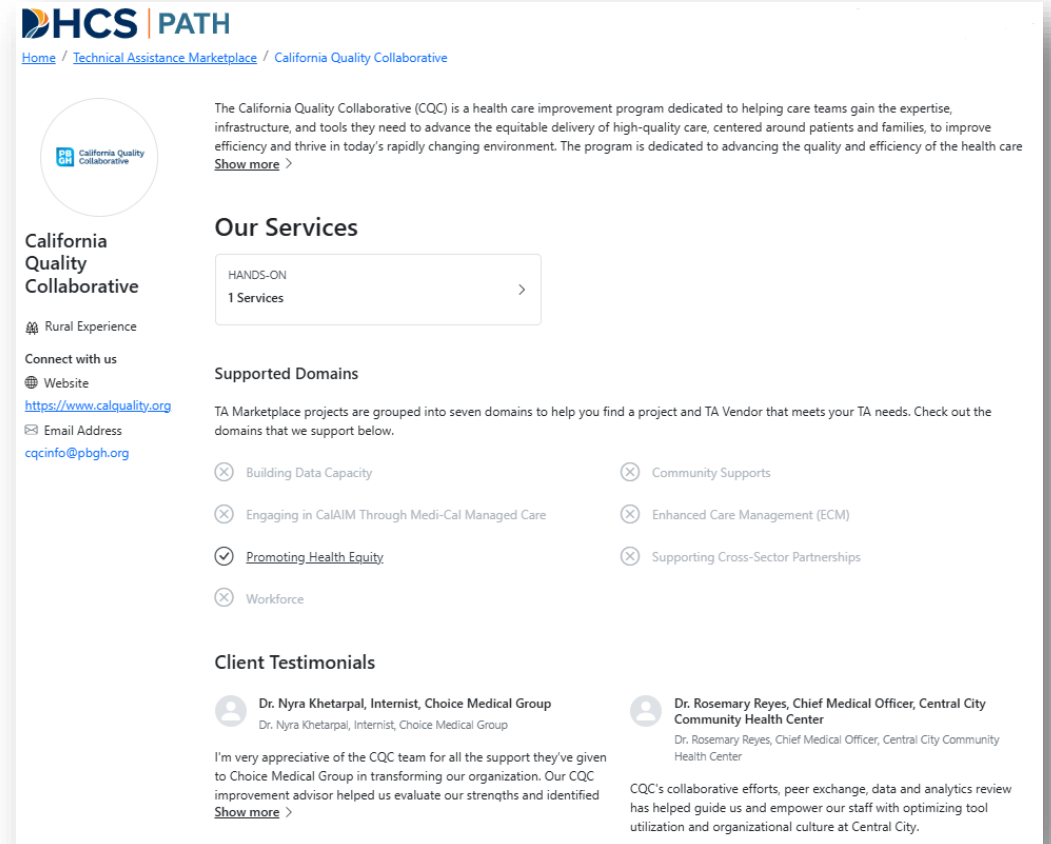
# CalAIM Providing Access and Transforming Health (PATH)

CQC provides free technical assistance through the PATH Technical Assistance Marketplace.

Find us on the marketplace!



Click or scan me!



**HCS | PATH**  
Home / Technical Assistance Marketplace / California Quality Collaborative

**California Quality Collaborative**

Rural Experience

Connect with us  
Website: <https://www.calquality.org>  
Email Address: [cqcinfo@pbgh.org](mailto:cqcinfo@pbgh.org)

The California Quality Collaborative (CQC) is a health care improvement program dedicated to helping care teams gain the expertise, infrastructure, and tools they need to advance the equitable delivery of high-quality care, centered around patients and families, to improve efficiency and thrive in today's rapidly changing environment. The program is dedicated to advancing the quality and efficiency of the health care [Show more >](#)

**Our Services**

HANDS-ON  
1 Services >

**Supported Domains**

TA Marketplace projects are grouped into seven domains to help you find a project and TA Vendor that meets your TA needs. Check out the domains that we support below.

- Building Data Capacity
- Engaging in CalAIM Through Medi-Cal Managed Care
- [Promoting Health Equity](#)
- Workforce
- Community Supports
- Enhanced Care Management (ECM)
- Supporting Cross-Sector Partnerships

**Client Testimonials**

**Dr. Nyra Khetarpal, Internist, Choice Medical Group**  
Dr. Nyra Khetarpal, Internist, Choice Medical Group

I'm very appreciative of the CQC team for all the support they've given to Choice Medical Group in transforming our organization. Our CQC improvement advisor helped us evaluate our strengths and identified [Show more >](#)

**Dr. Rosemary Reyes, Chief Medical Officer, Central City Community Health Center**  
Dr. Rosemary Reyes, Chief Medical Officer, Central City Community Health Center

CQC's collaborative efforts, peer exchange, data and analytics review has helped guide us and empower our staff with optimizing tool utilization and organizational culture at Central City.

# Cal-IN Peer Group



In partnership with the Collaborative Family Healthcare Association, CQC hosts quarterly virtual peer group meetings for individuals working to integrate behavioral health into primary care settings in California.

**Fill out our interest form for more details!**



# Supporting postpartum populations in primary care



CQC is launching a series of roundtable discussions among health plans to exchange best practices in supporting postpartum populations in primary care.

We will explore:

- Engaging postpartum patients
- Implementing recommendations from the DHCS Birthing Care Pathway
- Coordinating between primary care and maternity care
- Collecting and exchanging critical health data
- Aligning payment and incentives
- Integrating behavioral health support into postpartum care pathways

# Issue Brief: Community-Based Coaching

**Just Released!**

## Empowering Change: The Role of Community-Based Coaching in Health Care Transformation

This implementation spotlight explores the role of community-based coaching to support transformative change. The spotlight is reinforced by an example of this approach from the [EQuIP-LA Initiative](#) and through the words of one of the program's coaches.



February 2025

### Empowering Change: The Role of Community-Based Coaching in Health Care Transformation

Implementation Spotlight



# Issue Brief: Equity-Centered Quality Improvement Projects

## Approaches to Designing Equity-Centered Quality Improvement Projects

This implementation spotlight describes effective approaches to designing equity-centered quality improvement projects to address disparities and advance equitable health care. The approaches presented are reinforced by practical examples from the [EQuIP-LA Initiative](#).



# Issue Brief: Sustainable Behavioral Health Integration Financing



October 2024

## Sustainable Behavioral Health Integration Financing

Successful Practices and Opportunities



## Sustainable BHI Financing in Commercial Settings

The latest issue brief from CQC's Behavioral Health Integration Initiative explores sustainable payment practices for integrating behavioral health into primary care. Based on insights from California providers and health plans, the brief highlights actionable recommendations for health plans, providers and regulators.



Click or scan me!



# Issue Brief: Building an Equitable Health Care System



## Building an Equitable Health Care System: A Health Equity Roadmap and Recommendations for Collective Impact in California

This issue brief outlines CQC's health equity roadmap, a strategic framework designed to advance equitable health care across California and beyond through primary care efforts. It focuses on key drivers of equity, including payment model reforms, demographic data collection and partnerships with CBOs.



# Accelerating Behavioral Health Integration



CQC is working to accelerate integration efforts in small and independent primary care practices across California through:

- **Technical Assistance:** Providing support and funding via the CalHIVE BHI program and BHI Children and Youth Collaborative Learning Exchange
- **Sustainable Financing:** Bringing together payers to facilitate integration
- **Patient Engagement:** Expanding patient surveying

Sign up for BHI quarterly implementation updates!



Click or scan me!

# California Health Plan Leaders Unite for Primary Care



Three leading California health plans have united to implement a shared value-based payment model under the California Advanced Primary Care Initiative's Payment Model Demonstration Project.

Led by CQC and the Integrated Healthcare Association, the new payment model will span 10 provider organizations, 100+ care sites and 16,000+ patients.

**Read the full press release!**

