



**NETWORK CONVENING**

*Collaborative Pathways to Transforming Healthcare*

8:00 a.m.	<i>Breakfast &amp; Registration</i>
9:00 a.m.	<p><b>Welcome</b>          Crystal Eubanks - California Quality Collaborative          Sean Atha, SVP, CalAIM Initiatives &amp; Community Health Integration - Vivant Health and Co-Chair of the California Quality Collaborative Steering Committee</p>
9:30 a.m.	<p><b>Keynote Address</b>          Speaker TBD</p>
10:00 a.m.	<i>Networking Break</i>
<p>10:15 a.m.</p> <p><i>Morning Breakout Sessions</i></p>	<p>Breakout 1:  <b>Fostering Strong Partnerships: Collaboration Between Care Teams and Community Organizations</b></p> <p>Breakout 2:  <b>Actionable Strategies for Primary Care Investment: Leveraging Alternative Payment Models</b></p> <p>Breakout 3:  <b>Co-Creating Quality: Partnering with Patients to Drive Improvement</b></p>
11:45 a.m.	<i>Lunch</i>
<p>12:45 p.m.</p> <p><i>Afternoon Breakout Sessions</i></p>	<p>Breakout 1:  <b>Building a Thriving Primary Care Workforce: Lessons from Successful Programs</b></p> <p>Breakout 2:  <b>Unlocking the Power of Data: A Case Study in Interoperability for Enhanced Care Management</b></p> <p>Breakout 3:  <b>Scaling Community-Based Practice Coaching: Strategies for Impact</b></p>
2:15 p.m.	<i>Networking Break</i>
2:30 p.m.	<b>Catalyzing Integrated Care in California</b>



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#### *Afternoon Plenary*

With California's health care system at a critical juncture as primary care teams support patients' increasing behavioral health care needs, innovative solutions are essential for payment, partnership and service delivery. This plenary session will explore opportunities to catalyze behavioral health integration (BHI) across the state, examining key levers in implementation and financing. This session, moderated by Kristina Mody of California Quality Collaborative, will:

- **Examine Behavioral Health Needs and Service Utilization:** Covered California's Dr. Charles Raya, Equity & Quality Specialist, will provide analysis of key data trends to understand current utilization patterns and identify areas and populations of need.
- **Highlight Successful Implementation Models:** Hear firsthand from Jiami Wu, Director of Clinics of Chinese Hospital, a nationally recognized CalHIVE Behavioral Health Integration (BHI) participant, about their implementation progress and experience with payment for integrated services.
- **Share BHI Financing Recommendations and Payer Implementation:** Explore CQC recommendations for BHI financing and discuss the 2025 Payer Workgroup objectives with perspectives from Dr. Jennifer Christian-Herman, Vice President of Behavioral Health and Clinical Strategy at Blue Shield of California, outlining a roadmap for future payment reform.
- **Explore Best Practices from Other States:** Learn from Collaborative Family Healthcare Association's Dr. Neftali Serrano, Chief Executive Officer, about successful behavioral health payment approaches implemented in other states and consider their potential applicability in California.
- **Address Barriers to System Change in California:** Participate in an open discussion to identify and address key barriers hindering progress in transforming California's behavioral health system.

3:45 p.m.

#### **Closing Reflections**

Crystal Eubanks - California Quality Collaborative  
Sean Atha, SVP, CalAIM Initiatives & Community Health Integration - Vivant Health and Co-Chair of the California Quality Collaborative Steering Committee

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#### **MORNING BREAKOUT SESSIONS: 10:15 a.m. - 11:45 a.m.**

Breakout 1:

##### **Fostering Strong Partnerships: Collaboration Between Care Teams and Community Organizations**

Effective collaboration between healthcare providers and community-based organizations is crucial for addressing health-related social needs and improving patient outcomes. This session will explore best practices for building partnerships that bridge the gap between clinical care and community resources, highlighting emerging models like Medi-Cal Community Care Hubs.

*Panelists:*

- Kitty Bailey, Chief Executive Officer - San Diego Wellness Collaborative
- Evette De Luca, Director, LA CHW/P/R Consortium - El Sol Neighborhood Educational Center
- Dr. Kathleen Lang, Vice President, Medi-Cal Regional Lead - Health Net
- Dr. Tarek Mahdi, President - Riverside Family Physicians

Moderator: Kristina Mody, CQC

Breakout 2:

##### **Actionable Strategies for Primary Care Investment: Leveraging Alternative Payment Models**

This session explores how to develop and implement strategic plans for increasing investment in primary care, with Alternative Payment Models (APMs) as a key component. While APMs present both challenges and opportunities for payers and the provider networks, APMs, and specifically hybrid models, can be strategically utilized to drive investment in primary care by demonstrating value, managing risk, and incentivizing high-quality, cost-effective care. Panelists will share practical insights and experiences in developing comprehensive primary care investment strategies and successfully implementing hybrid APMs by payers and providers.

*Panelists:*

- Sean Atha, SVP, CalAIM Initiatives & Community Health Integration - Vivant Health
- Karen Gee, SVP, Strategy & Business Development - Prospect Medical Group
- Colleen Murphey, Chief Operating Officer - Health Plan of San Mateo
- Dr. Sumana Reddy, Family Physician - Acacia Family Medical Group

Moderator: Peter Robertson, CQC



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#### **MORNING BREAKOUT SESSIONS: 10:15 a.m. - 11:45 a.m.**

Breakout 3:

#### **Co-Creating Quality: Collaborating with Patients to Drive Improvement**

Meaningful patient engagement is essential for achieving equitable quality improvement in healthcare. This session will explore the power of co-creation, highlighting how actively involving patients in the design and delivery of care can lead to better outcomes, enhanced patient experiences, and more effective healthcare systems. Panelists will share practical strategies and real-world examples of successful patient-centered initiatives, demonstrating how collaborative partnerships between patients, providers, and communities can drive meaningful change.

*Panelists:*

- Stephen Hoy, Chief Operating Officer - PFCCpartners
- Maritza Lara, Executive Director - Health Improvement Partnership of Santa Cruz County
- Melissa Preciado, Associate Director, Equity & Practice Transformation - California Quality Collaborative

Moderator: Michael Au, CQC

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#### **AFTERNOON BREAKOUT SESSIONS 12:45 p.m. - 2:15 p.m.**

Breakout 1:

##### **Building a Thriving Primary Care Workforce: Lessons from Successful Programs**

This session will explore innovative strategies and successful programs designed to address workforce shortages and build a thriving primary care ecosystem. Panelists will share insights and lessons learned from diverse initiatives focused on recruitment, training, retention, and support of primary care professionals. The session will highlight effective models for developing the next generation of primary care teams and supporting the workforce to meet evolving needs.

*Panelists:*

- Libby Abbot, Deputy Director, Office of Health Workforce Development - California Department of Health Care Access and Information
- Elizabeth Morrison, Co-Creator - Lay Counselor Academy
- Van Ton-Quinlivan, Chief Executive Officer - Futuro Health

Moderator: Crystal Eubanks, CQC

Breakout 2:

##### **Unlocking the Power of Data: A Case Study in Interoperability for Enhanced Care Management**

Effective data sharing is essential for successful Enhanced Care Management (ECM), a critical strategy for addressing complex patient needs. This session will delve into a practical case study of developing a sandbox environment to facilitate interoperability specifically for ECM implementation. Panelists will walk through the process of designing, building, and testing a sandbox use case, highlighting key considerations, challenges overcome, and lessons learned. This session will offer valuable insights for organizations seeking to leverage interoperability to improve ECM effectiveness and patient outcomes.

*Panelists:*

- Timi Leslie, Executive Director – Connecting for Better Health
- Representative from Health Plan partner (*invited*)
- Representative from Provider partner (*invited*)



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### **AFTERNOON BREAKOUT SESSIONS 12:45 p.m. - 2:15 p.m.**

Breakout 3:

#### **Scaling Community-Based Practice Coaching: Strategies for Impact**

Community-based practice coaching has demonstrated its effectiveness in driving practice transformation, but scaling these efforts is crucial to achieving a significant impact on health disparities. This session will focus on practical strategies for scaling community-based practice coaching programs within payer and provider organizations focused on reducing health inequities. Panelists will share their experiences in developing sustainable models, training coaches on culturally competent care and addressing health-related social needs, leveraging community partnerships, and measuring the impact of scaled coaching initiatives on disparity reduction.

*Panelists:*

- Marlo M. Afflalo, Director IPA Network Operations - AltaMed Representative from OmniCare
- Dr. Felix Aguilar, Medical Director for Quality - L.A. Care Health Plan
- Peter Robertson, Senior Director, Practice Transformation - California Quality Collaborative

Moderator: Melissa Preciado, CQC