Q4 2024 Sprint: Reflect and Adjust

OCTOBER

Improvement Advising
- Collaborate on Section 8 (BHI Workflows, Evaluation & Measurement, BHI Billing & Coding and Sustainability)

Thurs. 10/3 (12-1) – Data Office Hours: Cycle 2

Tues. 10/8 (11-12)
CalHIVE BHI Commons
BHI Revenue Cycle Successful Practices
- Share practices and lessons learned around BHI revenue cycle, including codes, training approaches and monitoring processes
- Troubleshoot current practices

Fri. 10/11 – Cycle 2 Data due
Measurement reporting periods:
- 5/1/2023 – 4/30/2024; 6/1/2023 – 5/31/2024; 7/1/2023 – 6/30/2024

Tues. 10/22 (11-11:45)
[OPT] CalHIVE BHI BeeHIVE:
Data Trends & Improvements
- Review CalHIVE BHI Tableau dashboard
- Identity drivers for improvement

NOVEMBER

Improvement Advising
- Collaborate on Section 8 (Screening, Pilot Site Engagement and Training)

Tues. 11/12 (11-12) CalHIVE BHI Commons Monitoring and Process Improvement
- Highlight tools and processes to monitor BHI implementation fidelity (post go-live and ongoing), and how to incorporate improvements

Wed. 11/13 (11-12)
[OPT] CQC Public Webinar: Behavioral Health Integration Lessons Learned
- Register Here

DECEMBER

Improvement Advising
- Complete Section 8 (Reflect and Adjust)

Wed. 12/4 (12-1)
[OPT] CFHA/CQC Cal-IN Meeting
- Connect and learn from integrated peers

Tues. 12/10 (11-12)
CalHIVE BHI Commons
Hello 2025, Goodbye 2024
- Celebrate wins and accomplishments of 2024
- Preview 2025 program milestones and events

Thurs. 12/12 (12-1) – Data Webinar: Cycle 3

By Mon. 12/16
BHI Implementation Plan: Section 8 (Reflect and Adjust)
- Due to IA

Legend:
- Improvement Advising
- Webinars
- In Person Events
- Data / Reporting
- Assignments

PBGH California Quality Collaborative

Q3 2024 Sprint: Implementation Go-Live!

JULY

Improvement Advising
- Review CalHIVE BHI individual data trends
- Collect questions around BHI billing and coding

Tues. 7/16 (11-12)
CalHIVE BHI Commons
Patient/Family Engagement for BHI
- Highlight fundamentals of patient family engagement for BHI
- Prioritize opportunities for education, including surveys, resources, brochures, handouts

Fri. 7/19– Cycle 1 Data due
Measurement reporting periods:
- 2/1/2023 – 1/31/2024; 3/1/2023 – 2/29/2024; 4/1/2023 – 3/31/2024

AUGUST

Improvement Advising
- Review and update Section 6 & Section 7: BHI Workflows for improvements

Tues. 8/13 (11-12) CalHIVE BHI Commons
Virtual Site Visit
- Hear from operational leader experienced in BHI
- Review lessons for improving culture and buy-in for BHI, including staff development
- Identify takeaways for BHI spread and sustainability

Tues. 8/27 (11-12)
[OPT] CalHIVE BHI BeeHIVE: Model Office Hours
- Host peer connections around integration model (PCBH/CoCM)

SEPTEMBER

Improvement Advising
- Access CalHIVE BHI self-service data analytics

Tues. 9/10 (11-12)
CalHIVE BHI Commons
BHI Implementation Reality Check
- Hear peer updates on two CalHIVE BHI pilot sites, including training, education, addressing staff barriers

Wed. 9/11 (11-12)
[OPT] CQC Public Webinar: Readiness for Behavioral Health
- Register Here

Thurs. 9/12 (12-1) – Data Webinar: Cycle 2

Wed. 9/18 (12-1)
[OPT] CFHA/CQC Cal-IN Meeting
- Connect and learn from integrated peers

Legend:
- Improvement Advising
- Webinars
- In Person Events
- Data / Reporting
- Assignments

PBGH California Quality Collaborative

Q2 2024 Sprint: Implement, Improve, Impact

APRIL	MAY	JUNE

APRIL

Improvement Advising
- Conduct IMAT 2 of 4
- Collaborate on and finalize Aim statement & Convening Pre-Work

Thurs. 4/4 (12-1) – Data Office Hours

Fri. 4/12– Baseline Data due

Tues. 4/16 (11-12)
CalHIVE BHI Commons – Person Centered Equitable BHI
- Review health equity opportunities in BHI care
- Understand opportunities to reduce stigma in patient populations

Tues. 4/30 (11-12)
[OPT] Webinar – Model for Improvement Fundamentals (Webinar 2 of 2)
- Plan how to incorporate quality improvement and data-driven decisions

By Tues. 4/30
Aim Statement & Convening Pre-Work Due
- Create goal with measurable objectives for end of program (including a disparity analysis)
- Finalize pre-work for May in-person convening

MAY

Improvement Advising
- Review baseline data trends
- Conduct IMAT 2 of 4

Tues. 5/7 (11-11:30)
[OPT] CalHIVE BHI Webinar – Convening Prep
- Prepare for annual in person meeting

Tues. 5/21- Wed. 5/22
CalHIVE BHI Convening 2024: Implement, Improve, Impact
- Day 1: BHI workflows
- Day 2: Reflect on pilot site integration progress and capture improvements; analyze individual and cohort data trends and Aim Statements; identify patient engagement opportunities

By Fri. 5/31
Implementation Milestone Tool (#2 of 4)
Final scores documented

JUNE

Improvement Advising
- Review baseline data trends
- Complete BHI Implementation plan

Tues. 6/11 (11-12)
CalHIVE BHI Commons – BHI Workflows: Barrier Busting
- Reflect on BHI workflow development: challenges, real-life progress and solutions

Thurs. 6/13 (12-1) – Data Webinar: Cycle 1

Tues. 6/25 (11-12)
[OPT] Pilot Site Evaluation & Engagement Office Hours
- Review themes, recommendations & resources

Thurs. 6/27 (11-12) – Data Office Hours

By Fri. 6/28
BHI Implementation Plan: Section 7 – BHI Workflows
- Due to IA

Legend
- Improvement Advising
- Webinars
- In Person Events
- Data / Reporting
- Assignments

California Quality Collaborative

Q1 2024 Sprint: Pilot Site Roll-Out

JANUARY

Improvement Advising
- Complete Implementation Plan Section 5: BHI Billing and Coding
- In-Person Improvement Advising Site Visit (Q1 2024)
- Review CFHA Membership opportunities

Tues. 1/9 (11-12)
CalHIVE BHI Commons – Pilot Site Evaluation & Engagement
- Identify how to select and monitor Pilot Site evaluation measures
- Review successful practices to maximize pilot project buy-in and engagement

Tues. 1/30 (11-12)
[OPT] BeeHIVE Webinar – Pilot Site Evaluation and Engagement - Resources and Sharing
Peer sharing on pilot site progress

By Wed. 1/31
BHI Implementation Plan
Section 5 – BHI Billing and Coding
- Due to IA

Improvement Advising

Webinars

In Person Events

Data / Reporting

Assignments

FEBRUARY

Improvement Advising
- Complete Implementation Plan Section 6: Pilot Site Evaluation & Engagement
- In-Person Improvement Advising Site Visit (Q1 2024)
- Review CFHA conference presentation opportunity

Tues. 2/13 (11-12)
CalHIVE BHI Commons – BHI Workflows
- Identify operational changes and document operational, clinical and health IT workflow changes for BHI at pilot clinic
- Highlight successful practices for BHI operations including as warm handoffs and scheduling

Tues. 2/27 (11-12)
[OPT] BeeHIVE Webinar - Training, Education, Monitoring
- Review training best practices for general onboarding and continuing education
- Understand how to set up and monitor standard work for providers and care team members

By Thurs. 2/29
BHI Implementation Plan
Section 6 – Pilot Site Evaluation & Engagement
- Due to IA

MARCH

Improvement Advising
- Complete Implementation Plan Section 7: BHI Workflows
- In-Person Improvement Advising Site Visit (Q1 2024)

Thurs. 3/7 (12-1) – Data Webinar: Baseline Submission

Tues. 3/12 (11-12)
CalHIVE BHI Commons – BHI Data Best Practices (BluePath Health)
- Analyze how to optimize data systems to support BHI workflow implementation and monitoring

Wed. 3/20 (10-11)
[OPT] CFHA/CQC California Networking Meeting
- Connect and learn from integrated peers

Tues. 3/26 (11-12)
[OPT] Webinar – Model For Improvement Fundamentals (1 of 2)
- Cover basics for Model for Improvement and launching tests of changes

PBGH California Quality Collaborative

4

Revised 3/25/24