



Celebrating the New Year!

On January 1, 2024, *Longplayer*, a composition by a British composer, will enter its 25th year of continuous playing. The piece is designed to play to December 31, 2999.



Tuesday, December 12; 11:00 – 12:00 PT

Hello 2024, Goodbye 2023

CalHIVE BHI Commons



California Quality Collaborative

Tech Tips



Welcome!

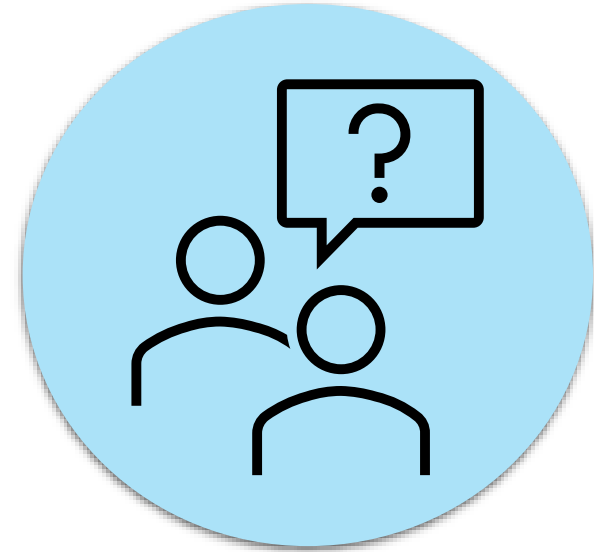
Add your organization
to your name

Turn on video if
possible



Engaging Today

Share questions in the
chat or come off mute.
Join the breakout room
discussions. Participate
in Zoom polls.



Need help?

Direct message
Anna Baer
if you have any
technical issues

Reflection

Think about someone who really contributed to CalHIVE BHI this year

Reflect on what they did to help and write it on a piece of paper

Send them a note of thanks after this meeting



Our Agenda

Today, we'll:



**Review 2023 program
accomplishments and
preview 2024 plans**



**Share with peers on
BHI implementation
progress and
challenges**



California Quality
Collaborative

2023 Accomplishments and 2024 Plans

CalHIVE BHI – Values (*draft*)

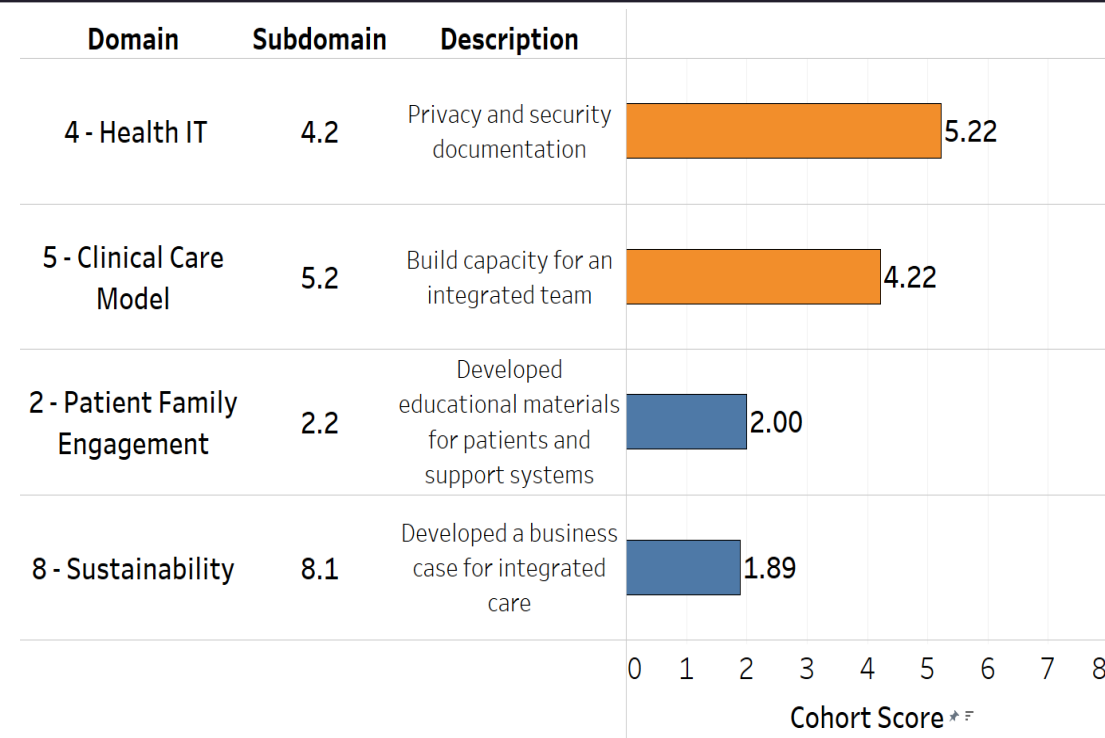
1. Collaboration around a common goal
2. Trust & transparency
3. Reflect, learn & adjust



Collaboration; Trust & transparency

Improvement Advising

- 2023 Accomplishments
 - Identified trends around cohort successes and opportunities through Implementation Plan/Needs Discussion onboarding
 - https://www.pbgh.org/wp-content/uploads/2023/11/PO-Facing-IMAT-Needs-Discussion-Trend-report_final.pdf
- 2024 Plans
 - In person Improvement Advising Visits
 - Setting Aim Statements
 - Running PDSAs – Plan Do Study Act



Provider Org	Chinese Hospital	Community Memorial Health System	Altai / FCS	Perlman	Pomona Valley Medical	Riverside Family Physicians	San Francisco	Scripps Medical	Sharp Rees-Stealy
EHR	Cerner	EPIC (as of late 2024 or early 2025) Currently: Allscripts	EPIC (hosted by Brown and Toland)	EPIC (hosted by UCSD)	Cerner	NextGen (as of Q4 2023) Previously: Practice Partner	EPIC	EPIC	EPIC (as of early 2024) Currently: Allscripts

Where the Modern Healthcare Team Gathers



2024 CFHA Membership

- 1-year [organizational membership](#) starting Jan 2024

Benefits include:

- Large nationwide BHI community
- Special Interest Groups
- Learning Sessions
- Newsletter
- In-Person & Virtual Conference
- Tools and Resources for Organizations and Providers

Reflect, learn and adjust Implementation Plan

2023 Accomplishments

- Selected Integration Model (*Section 1*)
- Identified Pilot Site (*Section 2*)
- Made Staffing Plan (*Section 3*)
- Optimized PHQ – 9 Screening (*Section 4*)



Collaborative Care Model (CoCM)	Primary Care Behavioral Model (PCBH)
<ul style="list-style-type: none">• Chinese Hospital• Community Memorial• Scripps Health	<ul style="list-style-type: none">• Perlman• Pomona• Riverside• San Francisco• Sharp-Rees Stealy

Reflect, learn and adjust Implementation Plan

2024 Plans

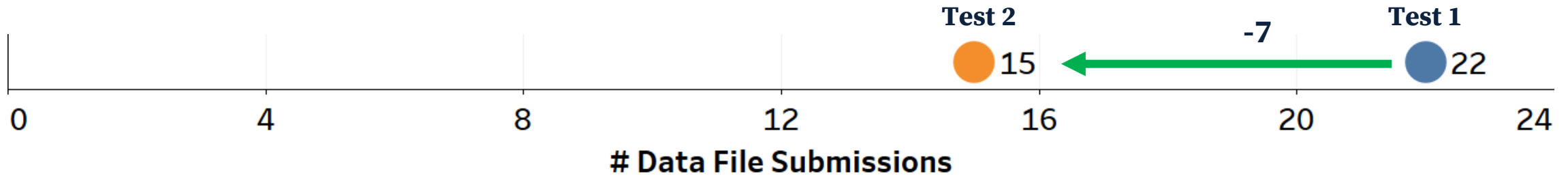
- BHI Billing and Coding (*Section 5, due January 31, 2024*)
- Pilot Site Engagement & Evaluation (*Section 6, due February 28, 2024*)
- BHI Workflows
- Health IT

- Review, update and improve your Implementation Plan for future expansion



Transparency & Common Goals

Data



2023 Accomplishments:

- Submitted two data submission cycles testing measure logic and rolling 12-month measurement periods.
- Less files submitted in Cycle Test 2 = less data validation errors to fix!
- Measure reporting capability differs across CalHIVE BHI
- BluePath Health aims to improve data reporting from POs for CalHIVE BHI measures

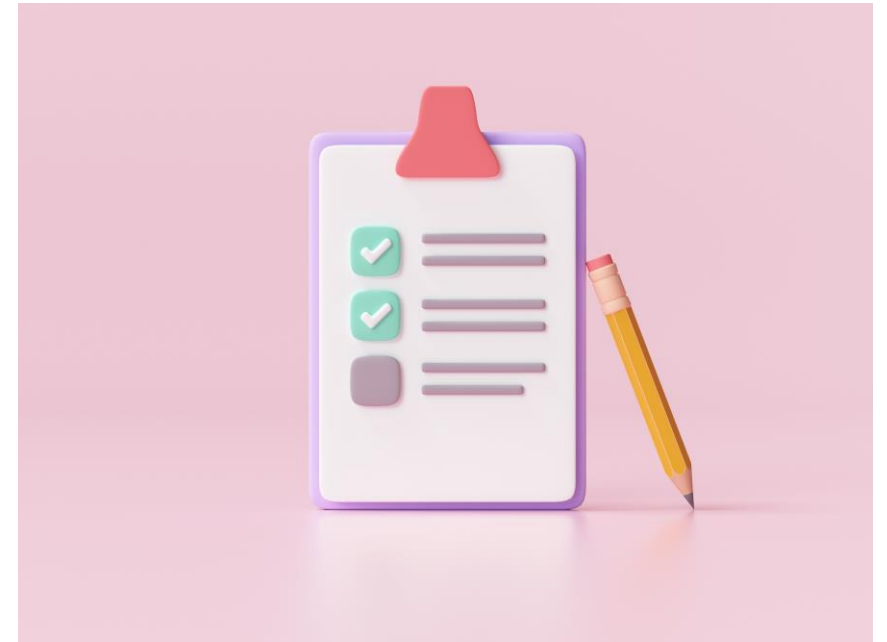
2024 Plans:

- Baseline data submission in April (Enrollment and Measurement File)!
- Aim statements – TA; understanding patient lives impact

Reflect, Learn & Adjust

2023 CalHIVE Program Offerings

- 2023 & 2024 offerings
 - Commons webinars; optional learning events
 - In-person meeting
 - Program website and newsletter
- Continuous improvement & feedback
 - 2023 CalHIVE BHI Program Survey
<https://cqcinfo.typeform.com/to/BeFVUqB5>



Collaboration, Trust & Transparency Cohort Sharing

- San Francisco – (Re)Launching BHI
- Riverside Family - PHQ9 Workflow
- Sharp-Rees Stealy – Clinic Set-up for BHI



- What did you learn the most in 2023 in this area?
- What is the key thing you are focusing on in 2024?
- What do you want to talk about with peers?

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Saba Shahid

Director of Primary Care Behavioral Health

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Rosie Moreno

Behavioral Health Care Manager

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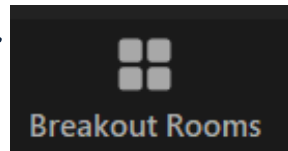
Scott Heimer
Project Manager



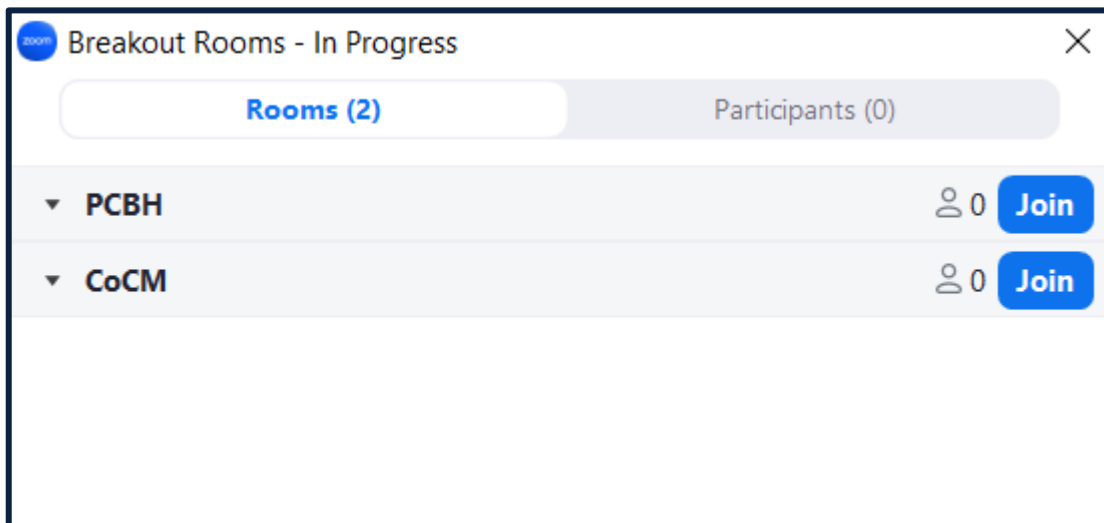
Aasif Parekh
Project Coordinator |
Informatics &
Population Health

Break-out Room

- Self-selecting breakout rooms based on the topic you want to discuss
- Breakout rooms will be open for 15 minutes
- Click on breakout room icon at the bottom right of your toolbar



- Select your corresponding model and click **Join**



Provider
Engagement
/Launching
BHI

PHQ – 9
Workflow

Clinic Setup
Place &
Space

Q1 2024 Sprint: Pilot Site Roll-Out

JANUARY

Improvement Advising

- Complete Implementation Plan Section 5: BHI Billing and Coding
- In-Person Improvement Advising Site Visit (Q1 2024)
- Review CFHA Membership opportunities

Tues. 1/9 (11-12)

CalHIVE BHI Commons – Pilot Site Evaluation & Engagement

- Identify how to select and monitor Pilot Site evaluation measures
- Review successful practices to maximize pilot project buy-in and engagement

Tues. 1/30 (11-12)

[OPT] BeeHIVE Webinar – Pilot Site Progress

- Peer sharing on pilot site progress

By Wed. 1/31

BHI Implementation Plan Section 5 – BHI Billing and Coding

- Due to IA

Improvement Advising

Webinars

In Person Events

Data / Reporting

Assignments

FEBRUARY

Improvement Advising

- Complete Implementation Plan Section 6: Pilot Site Evaluation & Engagement
- In-Person Improvement Advising Site Visit (Q1 2024)
- Review CFHA conference presentation opportunity

Tues. 2/13 (11-12)

CalHIVE BHI Commons – BHI Workflows

- Identify operational changes and document operational, clinical and health IT workflow changes for BHI at pilot clinic
- Highlight successful practices for BHI operations including as warm handoffs and scheduling

Tues. 2/27 (11-12)

[OPT] BeeHIVE Webinar - Training, Education, Monitoring

- Review training best practices for general onboarding and continuing education
- Understand how to set up and monitor standard work for providers and care team members

By Thurs. 2/29

BHI Implementation Plan Section 6 – Pilot Site Evaluations & Engagement

- Due to IA

MARCH

Improvement Advising

- Complete Implementation Plan Section 7: BHI Workflows
- In-Person Improvement Advising Site Visit (Q1 2024)

Thurs. 3/7 – Data Webinar: Baseline Submission

Tues. 3/12 (11-12)

CalHIVE BHI Commons – BHI Data Best Practices

- Hear from BluePath Health
- Analyze changes needed to ensure compliant BHI for patient consent, privacy and security

Tues. 3/26 (11-12)

[OPT] BeeHIVE Webinar – Model For Improvement Fundamentals (1 of 2)

- Cover basics for Model for Improvement and launching tests of changes

By Fri. 3/29

BHI Implementation Plan Section 7 – BHI Workflows

- Due to IA

Wrapping Up and Looking Forward

New EHR system

continue and
build upon the
progress we
have made

What are you
most excited for
in 2024?

Share in the chat!



Looking forward to
sorting out billing
questions for Psych
consults.

most excited to
see where this
relaunch goes!!

Everything :)

Feedback please!

1. Today's webinar was useful for me and my work *[select one]*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree



2. Of the topics we covered today, what was especially helpful? *[select multiple]*

- Review 2023 program accomplishments and preview 2024 plans
- Share with peers on BHI implementation progress and challenges

Thank you!

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