**Phase 4: Implement Care Model**

**4.5 Map Clinical Workflows**

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| Team name |  |

**Learning Objectives**

* Define the set of workflows to be created.
* For each workflow, convene all those involved in every step of the workflow.
* Create workflow maps.

**Resources**

* Overview of Workflow Mapping (UC San Francisco; 3 pages; [link](https://pbgh.app.box.com/file/56421011958?s=x64gh23as6n3y3cj6fl0ulakkzf3jy9r))

**Instructions**

Basic symbols for workflow mapping

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|  | **START/END:** Indicates the start and end points of a process |
|  | **OPERATION:** A specific task or activity that is performed |
|  | **DECISION POINT:** A point in the process where a yes/no question or a decision is required before moving on to the next step |
|  | **DIRECTION:** Arrows connect steps in the process and direct flow of information |

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| --- | --- |
| Workflow name: |  |