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CALIFORNIA QUALITY COLLABORATIVE
Breakthroughs for Better Health Care

CQC Newsletter | October 2018

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UPCOMING EVENTS

Join CQC at the California Association of Health Plan's Annual Conference

Date: October 22 -24, 2018

In the session "Provider Collaboration Models for Payers," we will be sharing about our unique partnership model and learnings to support population management among small, independent practices in southern California.

For more information, Please click [here](#).

Accelerate Opioid Safety with CQC's newest toolkit

This fall, CQC will be releasing a new toolkit for ambulatory care organizations working to improve opioid safety. It details measures, best practices, innovations, and implementation resources from 16 California organizations tackling prevention of opioid dependency or addiction and improved care for patients with chronic non-cancer pain, opioid use disorder, and/or at risk of overdose. Save the date for a webinar featuring highlights from the toolkit and organizations sharing their experiences: Thursday, November 1st at 12:30pm.

To register for this webinar, please click [here](#).

Office Hours for Complex Care: How to successfully contract for complex care programs

Date: November 14, 2018
Time: 12:00-1:00 pm (PT)

Health care providers are increasingly adopting programs to better serve complex populations. Financial sustainability of these programs is enhanced through effective contracting strategies, which requires strong relationships between payers and providers. The [recent contracting tool](#) developed by CQC and the [Health Care Transformation Task Force](#) through interviews with financially sustainable complex care programs outlines tactics to best prepare to establish successful contracts.

Margie Powers, Director of Medically Complex Patients Program and Caitlin Sweany-Mendez, Director of Transformation Facilitation and Support at the Health Care Transformation Task Force, will share findings, best practices and tools from their research on how to set an organization up for success in ensuring equitable and sustainable contractual relationships.

For more information, please click [here](#).

Register now for the next Improvement Coaching Workshop! (September's Workshop filled up fast)

Improvement Coaching Workshop

Wed & Thurs, March 13 - 14, 2018 | 8:30am - 4:30pm (PDT)

Location: Los Angeles (TBD)

[Learn more and register here.](#)

This highly interactive two-day workshop provides an overview of quality improvement (QI) and coaching basics in a practice or clinic setting with a focus on the practical application of these concepts.



The course is designed for new practice improvement coaches or facilitators and anyone who wants a refresher, as well as leaders and managers interested in building and supporting a sustainable quality improvement program.

Questions about this workshop? Contact **Crystal Eubanks** at ceubanks@calquality.org.

PROGRAM HIGHLIGHTS

AppleCare Medical Group Receives National Recognition

The AppleCare Medical Group's Hospital Discharge Clinic will receive the Primary Care Community/Research Leadership Award from the Patient-Centered Primary Care Collaborative, recognizing the organization's commitment to team-based care, with a focus on care transition services for post-discharge visits. Over the past year, the clinic has seen a sharp decline in hospital readmission rates due to its post-discharge services. These results are driven by dedicating a post-discharge "patient coach," a collaborative approach to follow-up visits, and supporting continuous patient and family engagement.



PARTNER UPDATES

REGISTER: CIN Webinar — The ROI for Addressing Social Needs in Health Care

Date: Friday October 19, 2018
Time: 12:30—1:30PM (PT)

This CIN webinar, one in a series of three, shares learnings and insights from Contra Costa Health Services' efforts to measure the return on investment for its initiatives addressing social needs.



To register for this webinar, please visit [here](#).

REGISTER: CIN Webinar —Engaging Providers in Substance Use Disorder Treatment

Date: Tuesday October 23, 2018
Time: 12—1:00PM (PT)

This webinar is for all types of health organizations that are working on integrating substance use disorder treatment services into primary care. Participants will:

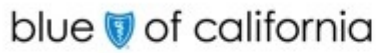
- Gain awareness of various approaches to alcohol abuse treatment and medication-assisted treatment (MAT)
- Learn how to effectively promote MAT services to providers

To register for this webinar, please visit [here](#).

CQC Mission Statement:

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of the health care delivery system in California. The CQC will generate scalable and measurable improvement in care delivery in ways important to patients, purchasers, providers, and health plans.

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