



CALIFORNIA QUALITY COLLABORATIVE
Breakthroughs for Better Health Care

calquality.org

May 2020

Stay safe, stay healthy!

The CQC team sincerely hopes this message finds you and your families safe and well. We know you all are under considerable stress as you work to meet the needs of your patients and workforce right now. Thank you for your heroic efforts and perseverance.

Our COVID-19 Response Efforts

CQC's mission is to advance quality and efficiency throughout California's health care delivery system. Our programs continue to actively support ambulatory care organizations and primary care practices as they struggle with unprecedented challenges, including the threats of revenue loss and practice closure, while responding to the COVID-19 crisis.

We are leveraging CQC's team and expertise, experience, relationships, and resources for COVID-19 support efforts that accelerate practice transformation and advanced primary care, including behavioral health integration and payment reform, to help providers meet their patients' immediate and future needs.

For the greatest impact, CQC is:

- Brokering technical assistance and resources for adoption of sustainable virtual care models to provide patient-centered care under both fee-for-service and reformed payment models;
- Targeting support for IPAs and small and independent practices, which are under-resourced, financially insecure, over-burdened with high risk populations, and without other support groups within the state;
- Adapting in-person technical assistance offerings into virtual trainings and improvement collaboratives;
- Advancing value-based payment reform for primary care.

Peer Sharing Webinars

Meet Kristina!



Please join us in welcoming Kristina Mody to the CQC Team! As Senior Manager of Improvement Advising, she works with providers by advising and training health care delivery organizations as they move toward providing high-value, patient-centered advanced primary care. Drop her a [note](#) and say "hi!"

[Kristina's Bio](#)

Resource & Tools

COVID-19 Resources

As part of our COVID-19 response, we are collecting telehealth implementation resources, funding opportunities, offers of support and more.

[COVID Resources](#)

Midwifery Initiatives

PBGH developed tools and resource materials to promote the adoption of certified nurse-midwives (CNMs) in California.

Small practices and IPAs have made remarkable progress implementing and expanding telehealth in a very short timeframe, providing critical care to their patients. To support these providers as they adopt virtual care, CQC has been hosting bi-weekly [webinars](#) since the end of March, including sessions with peers sharing [telehealth implementation experience](#), lessons from a successful ["virtual-first" primary care practice](#) and [billing guidance](#) for submitting telehealth and virtual care claims.

We are pleased to offer an additional webinar this month:

- Patient Engagement and Virtual Care, featuring UCSF's Center for Vulnerable Populations and PFCCpartners, May 29th, 12:00pm PST. [Registration available!](#)

Program Updates

While we marshal support for California's primary care frontlines, we are also pushing forward with the plans we had already laid out for 2020 but with changes for the new landscape of primary care. Though programs may be postponed, in the background we are adapting curricula, technical assistance offerings and program designs.



The launch of our next generation practice transformation program - CalHIVE - is postponed from our originally scheduled July 1 start date. We plan to launch the program virtually starting Fall 2020 and are still seeking organizations interested in participating, so please reach out to us if you think your organization is a fit for the program.

For more information on CalHIVE, please visit our [website](#) or email us at cqinfo@calquality.org.

Improvement Coaching Workshop

We're going virtual with our Improvement Coaching Workshop (ICW)! Join us for our first virtual ICW focused on Quality Improvement Basics, to be held later this summer. Whether you want to brush up on your QI skills or jump in and build the foundation of your coaching skills, we'd love to have you. CQC will offer the course free-of-charge for participants willing to give feedback on their learning experience.

Midwifery Resources

Practice Transformation Initiative Library

The PTI team created a library of tools, resources, and content developed during the 4-year program for use by solo providers/small practices, IPAs and QI professionals supporting primary care transformation. Browse the library!

[PTI Library](#)

Other Opportunities

Applications now open for the California Health Care Foundation's (CHCF) Health Care Leadership Program. Visit the [website](#) or [email](#) for more information. Application open April 15–June 12, 2020.

If you're interested in signing up, please email us at cqcinfo@calquality.org

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of the health care delivery system in California. CQC creates scalable, measurable improvement in the care delivery system important to patients, purchasers, providers and health plans.



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