



August 2019 Newsletter

Upcoming Events | Practice Highlights

# **Upcoming Events**



September 4-5, 2019 Los Angeles, CA

### Improvement Coaching Workshop

September 4-5, 2019, Wednesday & Thursday, 8:30am - 4:30pm (PDT)

Center at Cathedral Plaza 555 Temple Street Los Angeles, CA 90012

Don't forget to register before our popular <u>Improvement</u> <u>Coaching Workshop</u> fills up! Join us in Los Angeles for this highly interactive two-day training which provides an overview of quality improvement (QI) and coaching basics in a practice or clinic setting with a focus on practical application. The course is designed for new practice improvement coaches/facilitators and anyone who wants a refresher, as well as leaders and managers interested in building and supporting a sustainable quality improvement program.

Please spread the word to others in your organization and network that might benefit from attending this workshop. Help us grow a strong coaching community in CA! Don't hesitate to reach out to Jose Ordonez at jordonez@calquality.org or Michelle Mah at <u>mmah@pbgh.org</u>.

Learn More



### **Care Neighborhood**

Community health workers (CHW) address social determinants of health for vulnerable patients

September 10, 2019 Zoom Meeting 12:00pm (PDT)

Care Neighborhood is the intensive case management program at Community Health Center Network (CHCN) that helps high-risk, high needs patients connect to local community resources and prevent unnecessary hospitalizations by focusing on addressing the social determinants of health. Join CHCF alum Laura Miller (C12) and Care Neighborhood program designer, Angela O'Brien, to learn from their experience:

- Utilizing community health workers to support vulnerable patients
- Growing the Care Neighborhood program
- Planning for the future of this high-quality program

Laura Miller is a Primary Care internist and CMO of CHCN. Angela O'Brien is the Care Neighborhood Manager. A social worker with over 20 years' experience, she helped create and iterate the Care Neighborhood program from its inception.

Learn More



## Practice Coaching for Primary Care Transformation

October 22-25, 2019, Portland, OR

#### Practice Coaching for Primary Care Transformation

(PCPCT) is a multi-faceted training program designed for leaders at all levels who have a formal or informal coaching role in primary care transformation efforts. The course is an orientation to, and comprehensive review of, the science of change in primary care practice that equips participants with practical tools and coaching skills necessary to engage and support teams as they evolve into high-performing Patient-Centered Medical Homes.

This course includes four full days of classroom training, a pre-training assessment, curriculum materials, a site visit to a high-performing primary care practice and optional post-training mentoring support.

This robust training approach educates participants on the fundamental content of practice coaching while also providing them with the resources needed to empower clinic teams in utilizing quality improvement methods for sustainable change.

Fees

- Individual Registration: \$4,750
- Group rates available

This training is intended for practice coaches, facilitators or other staff supporting the transformation of primary care practices. To ensure a comprehensive learning experience, space in this training program is limited to 20. Participants who register after this training program is full will be added to a wait list, and will be notified and have first priority when future sessions are scheduled.

Email for More Info: <u>PCPClinfo@Comagine.org</u> This training program is hosted by the Patient-Centered Primary Care Institute in partnership with CareOregon and the Center for Excellence in Primary Care.

Learn More

## AMERICA'S The Colloquium 2019: PHYSICIAN Thriving in Tomorrow's New Models and GROUPS Downside Risk

November 11-13, 2019, 12:30pm Grand Hyatt Washington 1000 H St. NW, Washington, D.C

**<u>Register</u>** today for America's Physician Groups Colloquium 2019: Thriving in Tomorrow's New Models and Downside Risk, November 11-13 in Washington, DC. At the Colloquium, you will hear from successful physicians, health plan executives, and policy experts, all of whom are at the forefront of the value movement. You'll experience unparalleled networking opportunities and even have a little fun, all under the bright lights of our nation's capital!

Featured speakers include Thomas A. Scully, General Partner with Welsh, Carson, Anderson & Stowe and former Adminstrator of the Centers for Medicare & Medicaid Services (CMS); Allyson Y. Schwartz, President and CEO, Better Medicare Alliance and former member of the U.S. House of Representatives; Aneesh Chopra, President, CareJourney; Kavita Patel, MD, Vice President of Provider/Payer Transformation, Johns Hopkins Health System, and many more! Visit the APG Colloquium 2019 website for more information and make sure you register today.

Learn More



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#### CQC's Mission Statement

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of the health care delivery system in California. The CQC will generate scalable and measurable improvement in care delivery in ways important to patients, purchasers, providers, and health plans.

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